

Driving decarbonization and digitalization. Together.



Customer Supply Chain Specialist

Job description

Main tasks of your new role:

- Customer Collaboration
 - › Customer's first point of contact for all demand fulfillment topics
 - › Facilitate internal and external relationship building
 - › Organize / manage supply chain meetings internally and externally
 - › Identify and implement process improvement measures to optimize customer collaboration
- Order Management
 - › Communicate open-orders, delivery plans and lead times towards customers
 - › Drive the reduction of demand-supply gaps; monitor on-time order fulfillment
 - › Support with implementation of supply chain concepts
 - › Analyze global supply situation in times of short supply in order to manage expectations by presenting available solutions to maximize customer satisfaction
 - › Initiate and manage emergency shipments
- Support / Miscellaneous
 - › Support inventory management initiatives
 - › Manage order handling complaints and returns
 - › Support customer data maintenance activities
 - › Opportunities to participate in special projects

Profile

You are best equipped for this task if you have:

- Bachelor's degree
- 2-5 years of supply chain experience
- Effective communicator with fluency in English (written and verbal)
- Team player with strong customer focus
- SAP/ERP experience a plus
- Visa & passport is a plus

***This position is based in Guadalajara

***This position is hybrid work mode

At a glance

Location: **Guadalajara (Mexico)**
Job ID: **HRC0894432**
Start date: **Aug 19, 2024**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0894432**
www.infineon.com/jobs



Benefits

- **Guadalajara:** Coaching, mentoring, networking possibilities; Wide range of training offers & planning of career development; Different career paths; Medical Coverage; Life insurance; Flexible working conditions; Afore; Performance bonus; Home Office

Why Us

Driving decarbonization and digitalization. Together.

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

We are on a journey to create the best Infineon for everyone.

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

We look forward to receiving your resume, even if you do not entirely meet all the requirements of the job posting.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

