Driving decarbonization and digitalization. Together.

Senior Specialist Information Technology

Job description

In your new role you will:

- Provide level 2 support for incidents and problem tickets for Master Data applications.
- Develop and maintain scripts for data patching in the database.
- Analyse ticket patterns and root causes of tickets to define suitable measures with the counterparts (L1, L3, application owners, and external service providers) to reduce incident tickets.
- Provide reports on operations for management reviews
- Participate in the project's activities for testing activities to ensure a smooth handover from project to operation.
- Work in an international team.

Profile

You are best equipped for this task if you have:

- Bachelor's degree in Computer Science, Information Technology, or any equivalent studies.
- Knowledge of SQL and/or C#.
- Basic knowledge of SAP would be a plus.
- Good level of English (written and spoken).
- Willingness to support the (key-) users of Master Data applications during Incident resolution.
- Good communication skills.

Why Us

#WeAreIn for driving decarbonization and digitalization.
As a global leader in semiconductor solutions in power systems and IoT, Infineon enables game-changing solutions for green and efficient energy, clean and safe mobility, as well as smart and secure IoT. Together, we drive innovation and customer success, while caring for our people and empowering them to reach ambitious goals. Be a part of making life easier, safer and greener.
Are you in?

We are on a journey to create the best Infineon for everyone.

At a glance

Location:
Job ID: **HRC0930704**
Start date: **as soon as possible**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0930704**
www.infineon.com/jobs

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.
Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.