

# Driving decarbonization and digitalization. Together.



## Developer ServiceNow HRSD (f/m/div)

### Job description

Seeking a dynamic individual ready to embrace a stimulating new endeavor that highlights your proactive mindset and capacity to grasp the broader scope, particularly in navigating intricate scenarios. Are you deeply passionate about technical subjects and adept at fostering enduring, robust connections? Look no further! Infineon in Porto extends an invitation for you to pursue the position of Developer ServiceNow HRSD. Embrace this distinctive chance to collaborate with a team of skilled professionals dedicated to driving meaningful change. Don't hesitate; seize the opportunity today and propel your career to new heights! Apply now!

As Developer ServiceNow HRSD, you will be responsible for supporting the continuous improvement of our Case Management Infrastructure in ServiceNow as we modernize the HR Service Delivery Model for Infineon. You will work closely and effectively together with global cross-functional IT teams and business analysts to develop document management, as a substantial part of our HR Case Management.

In your new role, you will:

- Work as an **interface** and **intermediary to HR** to **bring our global ServiceNow HR Solution** to the next level.
- **Gather requirements, understand business processes**, and **translate** them into **technical solutions** within the ServiceNow platform.
- **Design, customize, and implement** ServiceNow solutions in **HR Service Delivery (HRSD)** and **Document Management**.
- Perform **system testing, debugging, and troubleshooting** to **identify the root cause** of defects and implement preventive actions.
- **Ensure the overall quality** and stability of the implemented solutions.
- **Collaborate with cross-functional teams** and work closely together with colleagues in a **global team**.

### Profile

With your proactive approach, analytical mindset, and efficient communication skills, you can generate and implement creative ideas while establishing long-lasting partnerships. Additionally, you have a unique ability to maintain a holistic perspective, even in the face of challenging and intricate circumstances.

You are best equipped for this task if you have:

- A **Bachelor's degree in Computer Science, Software Engineering**, or any relevant field.

### At a glance

Location:

Job ID: **HRC0692716**

Start date: **as soon as possible**

Entry level: **1-3 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0692716**

[www.infineon.com/jobs](http://www.infineon.com/jobs)



### Contact

**Luis Oliveira**

Recruiter



- **At least 2 years of working experience in IT** or any relevant field.
- **Knowledge of the ServiceNow platform.** HRSD and EDM module experience is a plus.
- Skilled in **creating visually appealing** and **user-friendly document templates** in **ServiceNow**, including the use of Document Blocks, Scripts, and Style Blocks.
- Knowledge in **HTML and CSS**;
- Knowledge of SAP ERP HCM will be an advantage;
- Strong problem analytical, and problem-solving skills, and good communication skills;
- **Fluency in English.**

Please send us your CV in English.

## Benefits

- **Porto (Maia):** Coaching, mentoring, networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Hybrid work model; Discount at on-site gym; Sabbatical; Birthday off; Medical coverage; Free parking available; Health promotion programs; Private insurance offers; Access for wheelchairs; Possibility to work remotely from abroad (EU); On-site canteen available; Service anniversary bonus; Wage payment in case of sick leave; Annual performance bonus

## Why Us

### **Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

### **- Feel welcome at Infineon Shared Service Center in Porto! -**

Our multifunctional business model is focused on high quality services through operational excellence with engaged people. We are recognized globally at Infineon as a valuable business partner.

These are the main business services on our site: Finance, Procurement, Human Resources, Cyber Security, Robotic Process Automation, IT, Audit, Legal, Compliance, Business Continuity among other areas that consolidate us as a high quality partner. You will find a very open and approachable working culture at Infineon Porto, focused on promoting our people engagement and well-being at work.

### **We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

We look forward to receiving your resume, even if you do not entirely meet all the requirements of the job posting.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

