

# Driving decarbonization and digitalization. Together.



## Engineer IT Access & Surveillance

### Job description

In your new role you will:

- Provide daily IT technical support and administration for Access Control and Video Surveillance solutions, resolution of incident tickets, asset management, and change requests.
- Responsible for implementing and running the Access and Surveillance platform by following the global operation guidelines.
- Provide 24x7 support, IT technical support, analysis, resolution of reported incidents, and escalation handling. (If required direct contact with the vendor and implement corrective actions).
- Support projects by taking a Security design from our Security Team and -
  - Specifying the Technical Requirements (cameras, badge readers, cabling, server and storage requirements and other items)
  - Getting Installation quotes from 3rd party providers.
  - Finalizing implementation plans with them.
  - Managing the installation process.
  - Assisting with the Final Acceptance of the system with the Security Team and hand-over of the system to operations.
- Provide training to our systems users and other system support personnel.

### Profile

You are best equipped for this task if you have:

- Bachelor's degree in an IT related field or the equivalent skill with 1-2 years of related experience.
- **Fresh graduates are encouraged to apply.**
- Experience in Siemens Siport or LenelS2 OnGuard will be an added advantage.
- Basic networking knowledge.
- **Good communication skills – both written and verbal in English.**
- Able to be on standby on designated days/public holidays or whenever required.
- Strong analytical and problem-solving skills.
- **Remark: Willing to travel between Nonthaburi & Samut Prakan.**

### At a glance

Location:

Job ID: **HRC0840053**

Start date: **Jul 01, 2024**

Entry level: **1-3 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0840053**  
[www.infineon.com/jobs](http://www.infineon.com/jobs)



# Why Us

## **Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

## **We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant's experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

