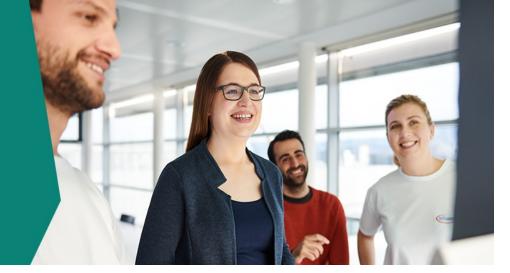
# Driving decarbonization and digitalization. Together.



# Senior Engineer Quality Customer Support

# Job description

In your new role you will:

- Processing and worldwide distribution of customer notifications (product and process changes, info notes, product discontinuations, errata sheets, early problem notifications).
- Member of the PCN user group.
- Decisions on the value of incorrect entries.
- Adaptation or correction of content in accordance with the valid business process in consultation with the authors
- Checking the attachments, confirming the accuracy of the documents
- Publication of the documents (customer documents, list of affected products and customers) in PCNT
- Provision and maintenance of product discontinuation data in IFX internet
- Maintenance and continous updating of the worldwide distribution lists (IFX Sales Staff), the affected customers and office staff to be informed as well as the field staff worldwide
- Archiving of documents and e-mails in a shared drive to comply with the obligation to provide evidence
- Support with process and tool optimization to make internal audit processess safer and faster
- Implementation of user acceptance tests for changes

### Profile

You are best equipped for this task if you have:

- Graduated Bachelor's Degree in Economics, Business Administration or relevant to semicon industry or equivalent
- Minimum of 3 years of relevant working experience in related field
- Knowledge on industrial management assistant
- Ability to work in a team with good communication and presentation skills

# Why Us

Driving decarbonization and digitalization. Together.

Infineon designs, develops, manufactures, and markets a broad range of

#### At a glance

Location:

Job ID: HRC0846798
Start date: Jul 01, 2024
Entry level: 1-3 years
Type: Full time
Contract: Permanent

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

#### Job ID: HRC0846798

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semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

#### We are on a journey to create the best Infineon for everyone.

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

Click here for more information about Diversity & Inclusion at Infineon.

