

Driving decarbonization and digitalization. Together.



IT Staff Specialist for operative Supplier Management (f/m/div)

Job description

In your new role you will:

- Manage and organize the daily operational and administrative tasks involved in operating Web Ecosystem IT solutions in collaboration with external suppliers.
- Checking service invoices based on license terms and tracking, as well as planning the necessary service capacities.
- Support at contract and SLA negotiations together with internal and external experts by preparing operational reports based on relevant data from ITSM- and SysAdmin tools.
- Manage technical user accounts for IT systems users and keep track on other necessary operational information for external consultants.
- First point of contact for onboarding, offboarding and daily standard requests from external consultants (badges, work materials, etc.).
- Keep an eye on incidents and functional escalations and notify the subject matter experts in case of a possible deadline delay or threshold violation.
- Team up with the staff specialists for technical operation and application and service owners.

Profile

You are best equipped for this task if you have:

- A degree in Business Informatics, Computer Science or Data Science, experience in Sales & Marketing environment would be a plus
- At least 3-5 years of relevant experience, at least 2 years' experience in Enterprise Level Web Content Management Solutions, Content Delivery Networks (CDN), Online Marketing, Web Analytics or other Cloud Services
- Technical expertise and work experience with the operational and administrative tasks involved in operating Web Ecosystem IT solutions in collaboration with external suppliers.
- Work experience in ITSM operations and Service Management based on ITIL and /or other relevant IT best practices.
- Preferable experience with Analytics and Data Integration Solutions like Google Analytics, Adobe Analytics, and business intelligence solutions as well as with Microsoft Dynamics, Hotjar, Adobe Experience Cloud

At a glance

Location:

Job ID: **HRC0603577**

Start date: **as soon as possible**

Entry level: **3-5 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0603577**
www.infineon.com/jobs



Contact

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- Excellent communication and analytical skills as well as strong interpersonal skills to interact with cross-functional global teams
- Fluent English language skills, basic German language skills would be a plus

Benefits

- **Bangalore:** Coaching, mentoring & networking possibilities ; Wide range of training offers & planning of career development; Regional and local talent programs; International assignments; Career paths: Management career, Project management career, Technical ladder career, Individual contributor career, Professional career; Flexible work timing, Part time work, Work from home; Home office; Health & wellness reimbursement, Employee motivation forum, Sporthi – Diversity club, Master health check up, Health promotion campaigns; Crèche facility; Annual success bonus; Medclaim (dependents & top up), Personal accident, Term life; National Pension Scheme; Health promotion programs; Statutory benefits; Access for wheelchairs; On-site canteen; Paid sick leave, long term illness leave; On site Yoga classes, Sports club

Why Us

Driving decarbonization and digitalization. Together.

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

We are on a journey to create the best Infineon for everyone.

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

