

Driving decarbonization and digitalization. Together.



Senior Engineer Quality Customer Support

Job description

In your new role you will:

- Processing and worldwide distribution of customer notifications (product and process changes, info notes, product discontinuations, errata sheets, early problem notifications).
- Member of the PCN user group.
- Decisions on the value of incorrect entries.
- Adaptation or correction of content in accordance with the valid business process in consultation with the authors
- Checking the attachments, confirming the accuracy of the documents
- Publication of the documents (customer documents, list of affected products and customers) in PCNT
- Provision and maintenance of product discontinuation data in IFX internet
- Maintenance and continuous updating of the worldwide distribution lists (IFX Sales Staff), the affected customers and office staff to be informed as well as the field staff worldwide
- Archiving of documents and e-mails in a shared drive to comply with the obligation to provide evidence
- Support with process and tool optimization to make internal audit processes safer and faster
- Implementation of user acceptance tests for changes

Profile

You are best equipped for this task if you have:

- Graduated Bachelor's Degree in Economics, Business Administration or relevant to semicon industry or equivalent
- Minimum of 3 years of relevant working experience in related field
- Knowledge on industrial management assistant
- Ability to work in a team with good communication and presentation skills

Why Us

Driving decarbonization and digitalization. Together.

Infineon designs, develops, manufactures, and markets a broad range of

At a glance

Location:

Job ID: **HRC0846798**

Start date: **Jul 01, 2024**

Entry level: **1-3 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

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semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

We are on a journey to create the best Infineon for everyone.

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

