

# Driving decarbonization and digitalization. Together.



## Engineer IT Workplace Operations

### Job description

In your new role you will:

- Provide day-to-day technical and administrative support(remote/on-site support) for End Users on IT Computing issues including resolving incident tickets and change requests on time.
- Manage and maintain daily operations of IT Workplace Services, ranging from installations, configurations and setting up new computing environments based on defined standard requirements and specifications.
- Provide 2nd tier response, analysis and resolution planning for dated issues and seek appropriate solutions for problems.
- Perform and monitor asset management of IT workplace-related assets regularly.
- Initiate and follow up on critical vendor technical support requirements.
- Support regional and global teams on IT workplace service roll-out and projects.

### Profile

You are best equipped for this task if you have:

- Bachelor of Computer Science or Engineering / Information Technology with 1-3 years of relevant professional experience.
- **Fresh graduates are encouraged to apply.**
- Sound knowledge and experience in client operating systems e.g. Windows 11.
- Good hands-on experience with printers, projectors, iPhones and other IT peripherals.
- Knowledge of Remote Desktop Services and trouble-ticketing support will be an added advantage.
- Good analytical and problem-solving skills.
- **Good communication skills – both written and verbal in English.**
- **Remark: Willing to travel between Nonthaburi & Samut Prakan.**

### Why Us

**Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the

### At a glance

Location:

Job ID: **HRC0851711**

Start date: **Sep 02, 2024**

Entry level: **1-3 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0851711**  
[www.infineon.com/jobs](http://www.infineon.com/jobs)



automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

**We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant's experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

